



BellSouth Telecommunications, Inc.
Suite 2101
333 Commerce Street
Nashville, Tennessee 37201-3300

615 214-6301
Fax 615 214-7406

REC'D TEL
REGULATORY AFFAIRS

99 OCT 14 PM 4 00

October 14, 1999

EXECUTIVE SECRETARY

Guy M. Hicks
General Counsel

VIA HAND DELIVERY

David Waddell, Executive Secretary
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37238

Re: *United Way of Greater Knoxville N11 Application*
Docket No. 99-00743

Dear Mr. Waddell:

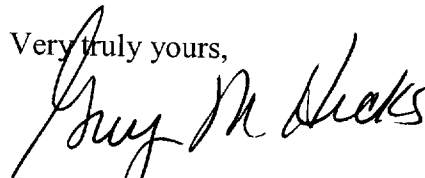
In response to your letter of October 5, 1999, asking whether the N11 number 211 was available for United Way of Greater Knoxville, please be advised that 211 is not available for allocation. It has already been assigned as indicated below. You also inquired as to what alternative N11 numbers are available. The 511 number is available for allocation should United Way be interested in that number.

As information, the N11 assignments in Tennessee are as follows:

211 - National Telephone Enterprises (NTE)	611 - Repair Service/Business Office use*
311 - Non-emergency Government Access*	711 - TRS use*
411 - National Directory Assistance	811 - Repair Service/Business Office use*
511 - Not assigned	911 - Emergency use

Please advise if United Way is interested in being assigned 511.

Very truly yours,


Guy M. Hicks

GMH:ch


* FCC Order 97-51 reserves 311, 611, 711 and 811 for use as indicated.

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